

PO Box 7293
Alexandria, NSW 2015
ABN: 49 139 932 362
customercare@robomaid.com.au

Money Back Guarantee Form

Because of our confidence and trust in the Robomaid Robot Vacuum Cleaner to add value to your life, we offer a 30 day 100% Money Back Guarantee. If you feel like it hasn't met your expectations, we'll gladly refund your money back to the account used for purchase or your nominated bank account.* Please fill in the form below and return it along with the product and relevant attachments to the address listed below.

Name: _____

Address: _____

Suburb: _____ State: _____ Postcode: _____

Daytime phone: (____) _____ Mobile: _____

Email address: _____@_____

Purchase / Invoice #:

Date Purchased:

- I purchased using Paypal. (Your refund will be processed back to your Paypal account.)
- I purchased via my credit card online. (Your refund will be processed back to your credit card.)
- I purchased in store or at an event. (Your refund will be processed to a nominated bank account.)

Please enter the details of the account you would like the refund to be processed to:

BSB: ____ - ____

Account Number: _____

Account Name: _____

The item must be returned via Australia Post to the address below:

Robomaid Australia
PO Box 7293
Alexandria, NSW 2015

- I have attached a copy of my tax invoice/sales receipt or my purchase/order number is listed above.
- I acknowledge I have read and accepted the full Terms and Conditions that are available at www.robomaid.com.au.

Signed: _____ Date: _____

*Terms and conditions apply. For full details visit: <http://www.robomaid.com.au/terms-and-conditions>

We value your feedback.

What did you like about the Robomaid?

- The docking feature
- Automated cleaning, timer feature
- The colour, style, design
- The compact size and shape
- Ease of use
- Effective cleaning ability
- Dustbin size
- Entertainment value
- Other: _____

What were your reasons for returning the Robomaid?

- I have too much stuff lying around my house
- My house is not suitable for the Robomaid
- My furniture is not suitable for the Robomaid
- My flooring is not suitable for the Robomaid
- I couldn't understand how to use it
- My pets/children didn't like it
- Unwanted gift
- Product was faulty: _____
- Other: _____